



# GETTING THE MOST OUT OF RANKINGS DATA

Healthcare professionals from top organizations, including **Baylor Scott & White Health**, **Intermountain Health**, **Lone Peak Hospital** and **Sierra Nevada Memorial Hospital**, share insights and strategies for leveraging rankings data to drive quality improvements in healthcare. These healthcare leaders discuss the importance of team member engagement, intra-professional shared governance and maintaining a patient-centered approach to care. The panelists highlight the significance of using public reporting programs, balanced scorecards and data transparency to align with strategic goals, improve patient outcomes and foster a culture of excellence within healthcare facilities.

## KEY POINTS

Healthcare organizations are leveraging ratings programs for benchmarking, strategic focus and quality improvement.

A balanced scorecard approach, using various clinical, operational, financial and patient perception metrics, is crucial for performance improvement.

Engagement, transparency and a team-focused culture are essential elements for driving continuous quality enhancements.

## 7 KEY AREAS IMPACTING RANKINGS DATA



**You do the work that you should be doing at the time you should be doing it and awards will find you.**

**Kimberly A. Bertini, DNP, RN, NE-BC**  
Regional Director Clinical Nursing Excellence, Temple Market, Baylor Scott & White Health



**The best part about these rating programs is that they supply us with benchmark data to our peers.**

**Alessia Banning**  
VP of Quality, Long Peak Hospital

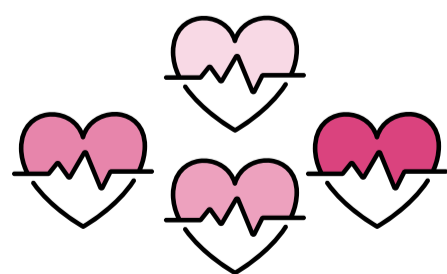


**We used to just compare ourselves to ourselves. And I think what really happens is when you open and broaden your lens and look around the country at how you compare to other facilities, it really allows you to see how you truly are performing.**

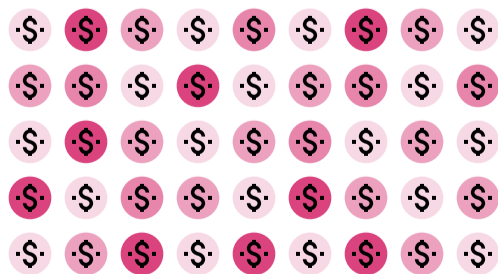
**Kory Anderson M.D., CHCQM-PHYADV, FACP**  
Physician Advisory Services and Clinical Documentation Improvement (CDI) at Intermountain Health

## 100 TOP HOSPITALS® PROGRAM STATS

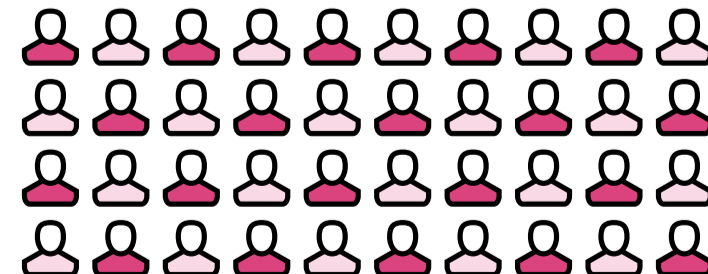
If all hospitals had performed at the level of this year's winners, it could have resulted in:



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